



NU-VU® EQUIPMENT WARRANTY

NU-VU products are warranted against defects in workmanship and materials. No other express warranty, written or oral, applies. No person is authorized to give any other warranty or assume any other liability on behalf of NU-VU, except by written statement from an officer of NU-VU.

Your NU-VU equipment warranty is limited to the time period listed in the owners manual which accompanies each piece of equipment.

The limited parts warranty covers certain electrical, electronic and mechanical parts for the time periods specified with the exception of those items detailed under Warranty Limitations in the owners manual. The return of defective parts is required. The return of a defective part or component must be made prior to the issuance of a credit. If a part that is returned tests satisfactory in the NU-VU factory or at an authorized NU-VU dealer or service agency, NU-VU may withhold issuing credit. Replacement parts will be warranted for a period of 90 days provided they are installed and used in a manner authorized by NU-VU.

We require that you call our NU-VU Service Department at 800-338-9886 or 906-863-4401 for service authorization BEFORE you call any service agency if you wish to claim a labor expense under warranty. We may be able to solve your problem over the phone, or we will schedule a warranty service call by a reliable service agency in your area.

This warranty covers the replacement and installation of parts and components which are included under PARTS for the time period specified for your piece of equipment. This coverage is limited to the normal mileage allowance for a maximum travel radius up to 50 miles, and the normal labor rate times the allowable hours for performing the work as set forth in the owners manual.

If a problem is not diagnosed within a half-hour, the service person must contact the NU-VU Service Department via telephone. Additional time for problem solving will not be allowed unless this procedure is followed. An appointment for servicing a unit should be set up since time will not be allowed for waiting to service a unit. NU-VU will not pay for service calls as warranty work if a NU-VU authorized service agency determines that your equipment is set up and operating properly.

Products must be installed and maintained in accordance with NU-VU instructions. Users are responsible for the suitability of the products to their application. There is no warranty against damage resulting from accident, abuse, alteration, misapplication, inadequate storage prior to installation, or improper specification or other operating conditions beyond our immediate control. Claims against carrier damage in transit must be filed by the buyer, therefore, the buyer MUST inspect the product immediately upon receipt.